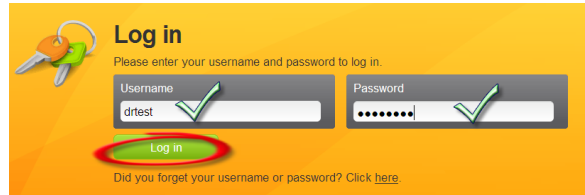


Log in page

1 Log in

- The URL for logging into the project is:
<https://secure.viedoc.net>
- We recommend you to save this URL as a favourite in your web browser.
- Login by entering your username and password and clicking the "Log in" button.
- Please observe that after five failed login attempts the user account will be locked.

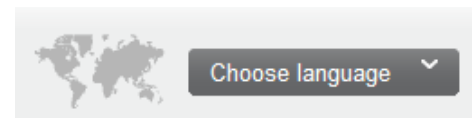
A screenshot of the VIEDOC login page. It has a yellow background. At the top left is a key icon. The title "Log in" is in bold. Below it is the instruction "Please enter your username and password to log in." There are two input fields: "Username" with the text "dtest" and a green checkmark, and "Password" with masked characters "....." and a green checkmark. Below these fields is a green "Log in" button, which is circled in red. At the bottom, there is a link: "Did you forget your username or password? Click [here](#)."

2 Forgotten user name or password

- If you have a challenge question and answer you can create a new password by using the link below the username and password fields on the login page.
- Otherwise contact the helpdesk.

3 Choose language

- Select system language in the drop-down list at the top of the page.



4 Contact

- Chat: To start a chat session with the helpdesk click the chat link on the login page or if you are logged in by using the "LIVE SUPPORT" link below the left-hand menu.
- Email: helpdesk@viedoc.net