VIEDOC™ eLearning

System requirements

---

1 Browser support

- Viedoc 4 supports the following browsers and versions:

  - Safari 5.1+
  - Chrome 16+
  - Firefox 10+
  - IE 8+

- The following are required for Viedoc 4 to run in the compatible web browsers:

  - JavaScript enabled
  - Cookies enabled
  - Support enabled for TLS 1.0 or higher

- For non-compliant browsers you will receive a message on the login page that your browser is not supported. For IE 8 you will get a message that your browser is out of date and that we recommend you to upgrade. It is still however possible to log in.

- For Viedoc Designer:

  - Chrome is recommended
  - Allow pop-ups must be enabled

2 Security

- There are several layers of security built into the platform. Below some examples:

- **Log in attempts** - if you fail to login more than 3 times, your account gets locked. Use the forget password link on the login page to unlock and reset the password. The reset password link has to be clicked within 3 hours from request. There are restrictions on how many requests you can do in 24 hours.

- **Inactivity** - if you are inactive more than 20 minutes you will be automatically logged out from the system. Inactivity means no activity whatsoever in the application.

- **Password expiration** - the password expiration time depends on the settings for your study, however the default setting is 90 days. In addition to this, a history of the latest 10 passwords are kept and prevent reusing old passwords.